

# Modern endpoint management: unleashing efficiency and security

In today's rapidly evolving digital landscape, effective endpoint management has become crucial for organisations across public and private sectors. With the increase in remote work, diverse device ecosystems, and increasing cyber threats, your organisation needs a comprehensive solution to manage and secure your endpoints.

This infographic explores the importance of modern endpoint management, highlights Microsoft Intune as a leading solution, and showcases how Phoenix Software's Intune Essentials managed service supports organisations like yours to meeting their management needs.

## The significance of modern endpoint management

### The challenges of endpoint management:

**68%**

of organisations have experienced one or more successful endpoint attacks<sup>1</sup>

**43%**

of endpoint and security professionals state their organisation actively manages three-quarters of their endpoints<sup>2</sup>

**50%**

With Microsoft Intune, Endpoint Managers will see time savings of up to 50%<sup>3</sup>

**40%**

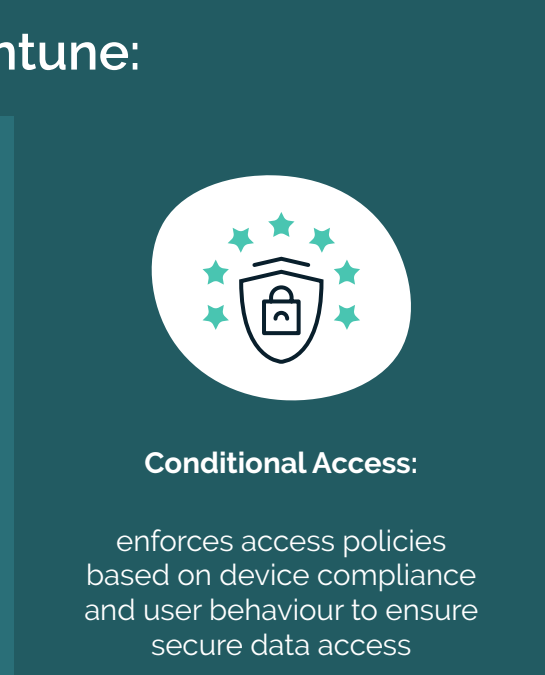
By 2027, endpoint management tools are expected to reduce human effort by at least 40%<sup>4</sup>

### The benefits of endpoint management:

## Microsoft Intune: leading the way in endpoint management

Microsoft Intune is a cloud-based endpoint management solution that enables organisations to manage and secure their devices, apps, and data from a single platform.

With Intune, organisations manage Windows, Mac, iOS, iPadOS, Android, Linux, and IoT devices, providing a unified management experience.



### Key features of Microsoft Intune:



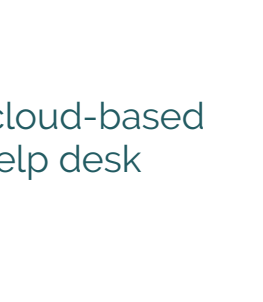
#### Mobile Device Management (MDM):

allows organisations to secure corporate data within apps without managing the entire device



#### Mobile Application Management (MAM):

enables organisations to secure corporate data within apps without managing the entire device



#### Conditional Access:

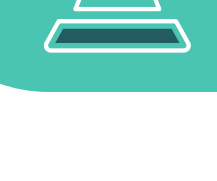
enforces access policies based on device compliance and user behaviour to ensure secure data access

### Extended features within Microsoft Intune Suite:



**Remote Help:** a secure, cloud-based solution for connecting help desk support to end users

**Endpoint Privilege Management:** a feature that enables IT admins to allow time-bound admin privileges or task-specific time-bound admin privileges for standard users



**Tunnel for Mobile App Management:** a lightweight VPN solution for mobile devices without enrolment

**Advanced Endpoint analytics:** a set of analytics-driven capabilities that help IT admins understand, anticipate, and improve end user experience



**Advanced app management:** an integrated enterprise app catalogue and controls for easy app discovery, deployment, updating, and vulnerability patching

**Specialty device management:** a set of device management, configuration, and protection capabilities for special, purpose-built devices such as AR/ VR headsets, large smart screen devices, and conference room meeting devices



**Cloud certificate management:** a cloud-based certificate management solution for secure authentication and Wi-Fi scenarios



### Microsoft Intune adoption

- As of January 2023, **150 million active users** utilise Microsoft Intune for endpoint management<sup>5</sup>
- Microsoft Intune is used by over **85% of Fortune 500 companies**<sup>6</sup>

## Phoenix modern endpoint management skills and offerings:

### Core technology areas

- Microsoft Intune
- Windows 365
- Windows 11
- Microsoft Configuration Manager

### Professional services/ workshops

- Modern Windows management
- Modern co-management
- Modern Mobile Device Management
- Modern BYOD management
- Modern Management for Cyber Essentials
- Modern macOS management
- Modern management accelerator
- Windows 365 pilot
- Windows 11 readiness assessment
- Endpoint Privilege Management (Microsoft Intune suite)

### Discovery

- Modern management immersion experience (MMIE)

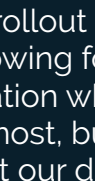
## A managed approach to modern endpoint management

Phoenix Software's Intune Essentials is a comprehensive managed service designed to support organisations in their Microsoft Intune deployment and ongoing management. The benefits of Intune Essentials managed service include:

- Time and cost savings:** reduce the burden on internal IT teams by leveraging Phoenix Software's specialists, allowing them to focus on strategic initiatives
- Proactive monitoring and support:** ensure the smooth operation of the Intune environment through continuous monitoring, patch management, and timely issue resolution
- Tailored solutions:** Phoenix provides customised implementation and support services tailored to the specific needs of public and private sector organisations

Modern endpoint management is paramount for organisations to ensure productivity, security, and compliance in today's dynamic business landscape. Microsoft Intune emerges as a leading solution, offering comprehensive management capabilities across diverse device ecosystems.

Congratulations to Phoenix for their recent announcement as winner of the Microsoft Modern Endpoint Management Partner of the Year. I recently met with Phoenix and heard first-hand about how they help customers meet security and compliance challenges by implementing a Zero Trust framework built on Microsoft's modern management framework."



**Ramya Chitrakar**  
Vice President, Engineering - Microsoft Intune, Microsoft

For us as a Trust, working with Phoenix to deploy Microsoft Intune allowed us to take immediate advantage of the device security and management features within our existing toolset. During the pandemic, Microsoft Intune was essential to support the expedited rollout of Microsoft Teams, allowing for seamless collaboration when it was needed most, but with the comfort that our data was fully protected."

**Paullatha Brown**  
IT Service Desk Manager, Camden and Islington NHS Foundation Trust

## Why Phoenix for modern endpoint management?

Phoenix is a member of the Microsoft Security and Management Elite Partner Program.

The invite-only programme is targeted at key Microsoft partners with highly-skilled practices that deliver customised solutions and services across security, management, identity, and compliance. The exclusive programme, run by Microsoft's global Engineering Team, provides Phoenix with early access to the latest technical information across the product stack, the opportunity to participate in private previews, and direct links to key engineering resources.

Being invited to join Microsoft's prestigious Security and Management Elite Partner Program is testament to the ongoing development and delivery of our customer-focused solutions and services that leverage the breadth of the security and management stack.

It reinforces our credentials as one of the world's leading Microsoft partners, with access to engineers and developers. Having this association will allow us to scale and innovate faster and play a part in influencing the future development of Microsoft products. This will ultimately allow us to continue to deliver the meaningful outcomes to address challenges that matter most to our customer which, for me, is the most important part."



**Robert McMurdo**  
Cloud Endpoint Solutions Lead, Phoenix Software

## Get started with endpoint management today

By partnering with Phoenix, Microsoft's 2023 Modern Endpoint Management Partner of the Year, you're able to leverage expert support, tailored solutions, and maximise the benefits of Intune implementation.

Stay ahead of the curve and embrace modern endpoint management for a secure and productive future. Book a call with our endpoint specialists today.

**Book now**

► <https://hubs.ly/Q01VfBWx0>

